

Thank you for applying to the Call Center International!

As part of the application process, please record a short voice memo reading the script below. This helps us assess communication skills, clarity, and tone. There are two sections of the script, please read both scripts and keep both sections in the SAME recording.

- Length: 30–45 seconds
- Speak clearly and naturally
- Record in a quiet environment

Once finished, please submit your audio recording along with your application. Thank you, we look forward to hearing from you!

SCRIPT

Section 1:

REP (YOU): Hello, this is Medical Transportation calling for Maria Vasquez to confirm your pickup on January 15th, at 7:35am.

CLIENT: Yes.

REP (YOU): Great! I have your pickup address as 27 Via Rue Lake Elsinore, 98304, and your drop off at San Bernardino Hospital, 76310. Are there any special instructions you'd like us to note for the driver?

CLIENT: No.

REP (YOU): Perfect, you're all set. Thank you for using Medical Transportation. We'll see you at your pickup.

Section 2:

REP (YOU): Hello, this is Medical Transportation. This message is for Alexandria Vestibule, calling to confirm your pickup on October 27 at 9:17am. Please give us a call back as soon as possible to confirm your ride. Our number is (844)566-7412. Thank you and we look forward to assisting you.